

When you use medical services without presenting your health insurance card

～Reimbursement of Medical Care Expenses～

When you use medical services without presenting your health insurance card, please pay full amount (100%) of incurred medical treatment fee.

Filing your claim with your insurance provider, you will be reimbursed part of the medical treatment fee later as “Medical Care Expenses”.

*Medical Care Expenses are reimbursed only for the cases in which you have good reasons recognized by health insurance system such as unavailability of the insurance card due to issuing process.

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This is general description of Japanese Health Insurance System.
Please be informed there are some exceptional cases.

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【Eligible persons】

Persons enrolled in Japan Health Insurance Association

【Procedures】

Please download “Application Form for Reimbursement of Medical Care Expenses (for substitutive payment etc.)” from the website of Japan Health Insurance Association. Then print it and send the completed form to the branch of your district attaching necessary documents by post.

【Necessary documents】

- Receipt
- Detailed medical examination report (with name of illness)

* Please attach original documents.

【Payment】

Bank transfer to the account of the insured person

【Notes】

”Medical Care Expenses” are reimbursed only for treatments covered by health insurance system.

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