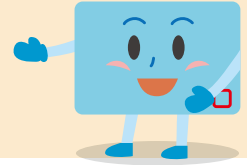


## Notice from Kyokai Kenpo

**Your health insurance card is valid  
until the date you leave  
your place of employment.**



If you know that your health insurance card is no longer valid and still attempt to use it, you may be held liable for fraud.

Make sure to return your invalid health insurance card to your former place of employment immediately.

\*Do not cut up your invalid health insurance with scissors or dispose of it on your own.

Make sure to return your invalid health insurance card to your former place of employment immediately.

**After leaving your place of employment, you must enroll in a new health insurance program, and make sure to use your new health insurance card when you visit any medical or dental clinic or hospital for treatment.**

Upon leaving your former place of employment, in general, after the date your eligibility is no longer valid (your retirement or resignation date, etc.), you will need to complete one of the following enrollment procedures. Each option has its own enrollment requirements. For more information, please contact the relevant office by phone, etc.

### **1. Voluntary Continuation of Kyokai Kenpo**

☞ Please contact Kyokai Kenpo (Operations Group, TEL: 054-275-6603).

### **2. Enrollment in the National Health Insurance Program Offered by Each Municipality**

☞ Please contact the National Health Insurance section of your local municipal office.

### **3. Enrollment as a Dependent Family Member in the Health Insurance Program**

☞ Please contact your family member's place of employment.



### **<<If you should mistakenly use the health insurance card>>**

If you should visit a medical or dental clinic or hospital for treatment and use an invalid health insurance card, you will be required to reimburse the treatment expenses at a later date. Kyokai Kenpo will collect the expenses by making a demand in writing or by phone, which will then be followed by a visit to your home or place of employment, and/or legal proceedings in a court of law, until all expenses are reimbursed.

# FAQs

## Q1. I left my job in the middle of the month. Can I use the health insurance card until the end of the month?

You can only use your health insurance card until the date of your last day of employment.

When you visit a medical or dental clinic or hospital for treatment after you have left your place of employment or as a result of cancellation of your dependent status, make sure to contact the service desk at the health facility.

## Q2. Can I use my old health insurance card in place of a new one until the new health insurance card is delivered?

You cannot use the old health insurance card from the day after you have left your place of employment.

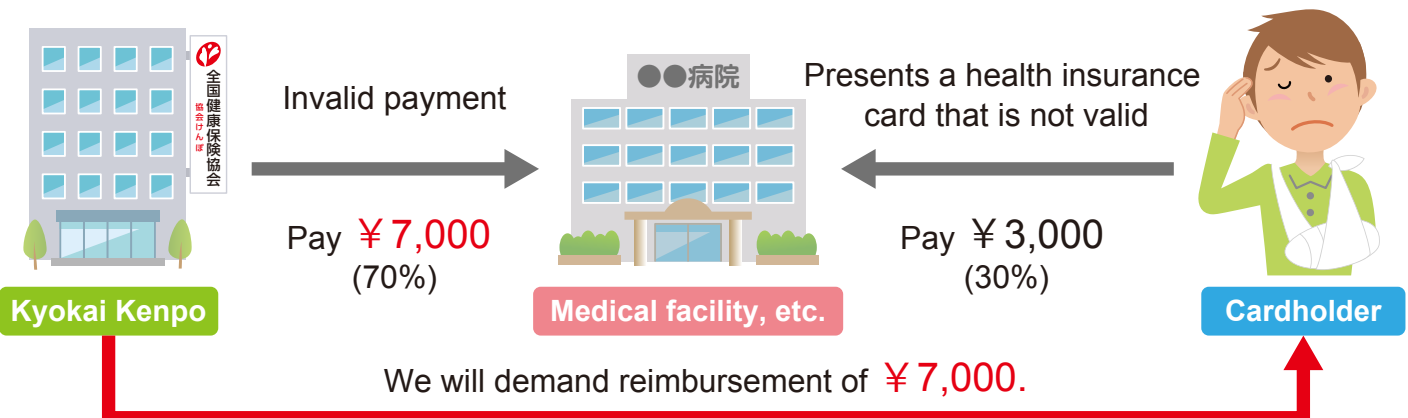
## Q3. If I do not have my health insurance card with me, can I still visit a medical or dental clinic or hospital?

When you visit a medical or dental clinic or hospital, for treatment, make sure to contact the service desk at the health facility.

## Q4. What if I should mistakenly use the health insurance card which is no longer valid after leaving my job?

If you should use the old health insurance card on or after the date your eligibility is no longer valid due to leaving your place of employment, cancellation of your dependent status or other reason, you will be required to reimburse the amount paid by Kyokai Kenpo.

**\*If treatment expenses total ¥ 10,000 and the cardholder pays 30 percent of the total amount**



## Q5. What happens if I delay returning my health insurance card?

Even if you do not use the health insurance card, you will receive a notice demanding that you return the health insurance card. You must return it immediately.

## Q6. Can the cardholder still use the health insurance card if they do not leave their job, but a family member loses their dependent status?

The cardholder who is working can continue to use the health insurance card, but the family member who loses their dependent status cannot use that health insurance card on and after the date of cancellation of their status.

## Contact

Japan Health Insurance Association, Shizuoka Branch, Receipt Group

Shizuoka Gofukucho Square, 1-1-2 Gofukucho, Aoi-ku, Shizuoka-shi, 420-8512

TEL:

**054-275-6604**

**\*If you do not speak Japanese, please contact us through a person who speaks Japanese (family member, friend or acquaintance).**